## ColorPlus® Touch-up Kits - Cold Climates

When using James Hardie® products with ColorPlus® Technology, ensure long-lasting beauty by exclusively using ColorPlus Touch-up.

## ColorPlus Touch-up [TU] Kits

To help maintain color consistency and finish durability, it is important to use ColorPlus Touch-Up on ColorPlus products. Like ColorPlus Technology finishes, ColorPlus Touch-up is formulated specifically for use on James Hardie siding, offering better resistance to aging, color change and chalking.

In addition, ColorPlus Touch-up formulation has been designed to be more robust and allows for a larger application window than field paint.

## FAQ's on ColorPlus TU kits – Storage and Application

- 1. What is the correct method of storing ColorPlus TU kits in cold climates?
  - ColorPlus TU kits must be protected from freezing in cold climates. TU kits/case must be stored in a place where the temperature is between 40°F and 100°F.
- 2. What do I do if a ColorPlus TU kit freezes? How many times can a ColorPlus TU kit be allowed to freeze?
  - Freezing of TU kits is not recommended. If the TU kit has frozen up, then:
    - a. Let the TU kit completely thaw TU kits must be thawed completely before use for 24 hours at 60°F to 90°F. Alternatively, hot water baths or glove warmers can also be used to accelerate the thawing process.
    - b. Shake the TU kit for 30 seconds prior to use to allow the contents to mix properly.
    - c. Test the completely thawed TU kit by applying it on an inconspicuous siding area or on a scrap piece of siding
    - d. Allow the touched-up area to dry completely for 24 hours to ensure appearance is acceptable before further use.
- 3. What is the recommended application temperature of ColorPlus TU kits in cold climates?
  - The recommended application temperature of ColorPlus TU kits is 35°F or above.
- 4. The current TU kit label reads the recommended application temperature of 40°F or above, but James Hardie is now recommending that an application temperature of 35°F or above is acceptable. Which one is correct?
  - James Hardie has lowered the recommended application temperature in cold climates to 35°F or above. We have begun the process of changing the TU kit labels to reflect this change. You should be seeing TU kits with the new labels in your market in the next few months.
- 5. Can I use ColorPlus TU in cold weather?
  - Use of ColorPlus TU is not recommended below 35°F because the color match to ColorPlus products may not be ideal.
- 6. If ColorPlus Touch-up is not recommended to be used below 35°F, can we still install ColorPlus Products when it is colder than 35°F?
  - Yes, ColorPlus Products can be installed on the wall when it is colder than 35°F and ColorPlus TU kits can be used to edge seal ColorPlus siding and trim products. However, Touch-up should only be used on the face of ColorPlus products when the temperature is warmer than 35°F.

